

Overview: Having purchased your new Suunto compatible USB download cable you will be keen to use it as soon as possible. Suunto Dive Manager is an excellent piece of software and this short guide is intended to get you up and running quickly. Just follow the guide below and look at the pictures on the right and you will have your dives downloaded in no time!

Prerequisite: This assumes you have installed the driver and have installed the dive cable on your PC - if you have not done this yet then download the 'USB dive cable pack' from the 'Installation guides' section of our website (www.customidea.com) and use that guide in that zipped archive to work you through the driver/cable installation. This guide is intended for use with Suunto Dive Manager **2.1.3** which you can download from the Suunto website. There are newer versions (all versions will work) but version **2.1.3** is particularly good for a sanity check because you can manually select the COM port that the dive cable is connected to.

The step by step guide: Please refer to the relevant step in the picture opposite whenever a number in brackets is quoted. First plug the cable into your PC USB socket (1), then go to the control panel (from the start menu) and double click the 'System' icon then click the 'Hardware' tab (2) and click the 'Device Manager' button to open the 'Device Manager' window (3). Expand the Ports icon and find the Custom Idea entry (occasionally this comes up as a 'CP210X' device instead) which will tell you what COM port the dive cable has been assigned to - in this case COM4. Then put your dive computer into PC transfer mode (consult your dive computer manual) (4) and plug the USB download cable into the back of your dive computer, making sure that the 'customidea.com' writing faces in towards the dive computer and that the clip is firmly clipped in place (5).

Now start the Suunto Dive Manager software (use version **2.1.3** for this guide) (6) and when it is opened change the drop down list in the 'Diver computer' panel from 'Suunto D9' to 'Other Suunto DC' (7). At the bottom of the window where it says 'Port number' select the COM port number you determined in step 3 (8). Now press the little button to the left of the dive computer drop down list (9) and click 'OK' when it asks you to check the dive computer is connected (10). Finally the transfer window will pop up and you can press the 'Transfer' button to start the transfer (11). All your dives will now be transferred, and this can take some time (minutes).

Problems: Common problems are caused by forgetting to put the dive computer into PC transfer mode, or not selecting the 'Other Sunnto DC' option. If you have problems with your cable even after trying to follow these steps then send us an email at support@customidea.com.

